

## Quality, Health & Safety, and Environmental Policy

In line with its drive to promote quality & ensure customer satisfaction; Intelligent Telecommunication Systems (I.T.S), management & employees, are committed to provide telecommunication infrastructure and fiber optic networks & services that fully conform to customers' contractual & regulatory requirements, & comply with the HSE legal & other applicable requirements.

I.T.S activities should be controlled based on the prevention of pollution, where this is not possible or practicable; best available techniques will be used to minimize pollution.

I.T.S Management will always foster & sponsor a continuous quality improvement environment & commitment towards sustaining high level of team spirit among its employees; in order to efficiently achieve Quality, Health & Safety, and Environmental objectives within the company.

Improving the working conditions, in terms of applying & continually reviewing suitable controls for the Health & Safety hazards & Environmental impacts, is believed to form a solid base to generate, monitor, evaluate, & review Health & Safety and environmental objectives within the company to protect its Human resources from ill health & injuries in type of work related & to act in responsible manner with the Environment.

I.T.S established, maintained, & is continually improving the Integrated Quality, Health & Safety, and Environmental Management System to comply with ISO 9001:2000, OHSAS 18001:2007, & ISO 14001:2004 International Standards requirements; which covers all operations of the company & applies to all of its personnel.



**Ahmed Bin Khalaf Al Otaiba**  
Chairman

16.11.2014

